

Julia Burns Riley, Ph.D.

juliaburnsriley@gmail.com, mobile 207.329.8900

Experienced educator, executive, and clinician committed to innovation, life-long learning, collaboration, and sustainability.

EDUCATION

Ph.D. Clinical Social Work, Boston College

Dissertation: The Effects of Targeted Case Management on Functional and Services for Youth with Serious Emotional Disorders

M.A. Theology, St. Joseph's College

Masters Thesis: The Challenge of Reintegrating Mental Health and Religion

M.S.W. Clinical Social Work, Boston College

B.S. Health and Human Services, Psychology, Suffolk University

EXPERIENCE

Academic Experience: focus on leadership, innovation, quality, growth, and sustainability

SIMMONS UNIVERSITY

Boston, Ma

Associate Program Director

2018 - Present

- Provide leadership and oversight for an online master's social work program with a diverse, national student body.
- Collaborate in strategic planning for program innovation and sustainable growth.
- Recruit, hire, provide orientation and evaluation for, and develop a diverse faculty of 350 adjuncts.
- Provide ongoing oversight of curricular adherence and implementation of policies and procedures relevant to academic integrity, commensurability, and Standards for Professional Practice.
- Collaborate with 2U - ongoing program monitoring, quality assurance, program development, and marketing.
- Collaborate with curriculum teams for design and development of new courses and revision of existing courses.
- Anticipate need for new curricular development in emerging areas of practice.

Associate Professor of Practice

2015 - Present

- Courses taught: Social Work Groups, Human Behavior Social Environment, Social Work Practice I, II, Advanced; Clinical Practice, Child and Adolescent Trauma, Assessment & Diagnosis, Capstone Seminar.
- Provide leadership and guidance for course instructors and foster and encourage a culture of learning that values mutual responsibility, life-long learning, diversity, and ethics, as well as personal and professional development.
- Review and recommend applicants as an escalated reader for student admissions.
- Faculty sponsor for student affinity groups (Social Work and Spirituality)
- Design and implement peer mentoring program.
- Design and implement advanced clinical course content for graduate level program, including writing and filming all lectures and content.

UNIVERSITY OF NEW HAMPSHIRE

Durham, NH

Adjunct Professor/Course Designer

2016 - Present

- Teach course content and evaluate graduate school of social work students in the online program.
- Courses taught include: Human Behavior in the Social Environment, Social Work and Spirituality, Social Work Practice I, II, Advanced; Generalist Practice III, IV.
- Design courses by establishing learning objectives and core competencies, identifying all course materials (textbooks, articles, etc.), and creating assessments and evaluations.

ST JOSEPH'S COLLEGE

Standish, Me

Course Designer/Developer**2019 - 2019**

- Designed and implemented a new course covering topics related to Senior Seminar in the undergraduate program.
- Design courses by establishing learning objectives and core competencies, identifying all course materials (textbooks, articles, etc.), and creating assessments and evaluations.
- Collaborate with content strategists and college faculty on development and implementation of courses.
- Taught course content and evaluated undergraduate students in the online program.

SACRED HEART UNIVERSITY**Fairfield, Ct****Adjunct Professor****2017- 2018**

- Taught course content and evaluated graduate school of social work students in the online program.
- Provided consultation on best practices and programmatic policies for online instruction and student retention for new program.
- Course taught: Human Behavior in the Social Environment.

BOSTON COLLEGE**Boston, Ma****Faculty Advisor****2000 – 2004**

- Provided support, guidance, and evaluation to first- and second-year graduate students with internship placements.
- Acted as the liaison with students, school, and placement to monitor ongoing strengths and concerns.

Program Leadership Experience: focus on strategic leadership, innovative program development, organizational recovery, and sustainability.

YOUTH ALTERNATIVES, INC**Portland, Me****Interim Director of Advocacy and Initiatives****2006 - 2007**

- Facilitated ongoing strategic planning for the Children's Advocacy Council in Cumberland County, a mixed urban and rural county with significant immigrant and refugee population.
- Collaborated with the Community Partnerships for the Protection of Children in Cumberland County working specifically with the Department of Health and Human Services (Child Welfare Department)
- Designed and implemented an evaluation process for the project to collect outcomes and secure ongoing funding.

YWCA**Portland, Me****2004-2006****Chief of Clinical Operations****2004 - 2006**

Member of leadership and management team including strategic planning and oversight of all clinical programs for a multi-service, urban YWCA.

- Supervised the performances of program directors to assure consistency with agency standards.
- Developed new programs according to community need, licensing regulations, governing bodies, funding sources.
- Facilitated management meetings and made recommendations regarding the organization's annual budget.
- Participated in local, regional and national committees, and task groups relevant to the YWCA's service population.

Interim Clinical Director, 2003 - 2004

Member of a leadership team structuring the successful organizational recovery of a multi-service, non-profit organization at the point of fiscal and programmatic disintegration. Prepared clinical programs for successful licensing review and re-established positive community relationships. Moved from a substantial financial loss position to a break-even budget by stabilizing existing funding sources and developing new funding streams. Responsibilities included:

- Clinical supervision of program directors, coordinators, and staff remaining after major agency changes.
- Collaboration with the interim chief executive officer to rewrite grants and contracts to restore funding for mental health services (DHS, DBDS, Youth Alternatives, HUD, United Way), residential services, and other social services.
- Redesign of programming for outpatient, residential services for children and adults - assessed existing staff to meet qualifications and hired additional staff for all services.

- Design and implementation of a data-based outcomes system, including productivity standards for clinical staff.
- Collaboration with mental health licensing staff to successfully restore mental health licensing (full license obtained with no citations) and strengthened collaborative relationships with community partners.

WOODFORDS FAMILY SERVICES

Portland, Me 2003

Interim Director: responsible for organizational restructuring to improve quality, compliance and fiscal sustainability of a family service agency serving an urban environment.

- Developed and implemented policies and procedures and assured that program operations were in compliance with legal and regulatory standards as well as in accordance with ethical professional practices.
- Worked with board of directors to improve strategic goals and management outcomes.
- Reinvigorated existing programs to better meet community needs.
- Provided clinical supervision to case managers and developed Council on Quality Improvement Committees.
- Assisted in hiring process of new program director.

CASE MANAGEMENT FOR YOUTH, INC

Portland, Me

Executive Director

2000 – 2002

- Provided leadership and data-driven management for clinical, operational, and administrative practices of an agency focused on innovative case management services for urban and rural youth, including immigrant and refugee youth.
- Worked with diverse board of directors on strategic planning and fiscal sustainability.
- Maintained and expanded funding resources and provided oversight of financial viability.
- Provided leadership and quality assurance to other contracted agencies; provided clinical supervision to staff and consultation services related to case management practice.

Program Coordinator

1998 – 2002

- Developed and reviewed operational and administrative procedures and implemented operational plan for short- and long-term program goals.
- Assured that program operations were in compliance with legal and regulatory standards as well as in accordance with ethical professional practices.
- Designed and implemented an effective program evaluation protocol, analyzed and reported data for funding sources and the board of directors.

COMMUNITY COUNSELING CENTER

Portland, Me

Director, Children's Case Management Service

2001 – 2002

- Developed, implemented, and monitored policies and procedures and assured that operations of the program were in compliance with legal and regulatory standards as well as in accordance with ethical professional practices.
- Reorganized program to address deficit from past management and returned revenues to profitable status within six months.
- Provided clinical and administrative supervision to team leaders, case management, and administrative staff.
- Facilitated leadership team and quality assurance meetings, agency strategic planning committee; council of quality improvement (productivity, paperwork, outcome measures committee).

Program Coordinator, Education for Living Program

1998 – 2001

- Provided coordination of specialized programs for community education, consultation, and training.
- Developed and taught a wide range of programs designed to prevent and reduce situational crises, improve and expand the range of coping capacities, and enhance the quality of family living through group learning experiences.

Clinical Social Worker, Children's Case Management Program

1993 - 1998

- Assisted children & adolescents at risk for hospitalization and/or out of home placements by providing advocacy within the state education system, identified available state funds for client services, provided crisis intervention services.

Private Practice

TRUE NORTH COUNSELING, LLC

**Kennebunk, Me
2002 - Present**

Licensed Independent Clinical Social Worker/Mediator

- Provide individual and family psychotherapy to children, adolescents, and adults.
- Provide mediation for individuals to resolve relationship conflict.
- Provide organizational consultation.

PROFESSIONAL PUBLICATIONS & PRESENTATIONS

Burns- Riley, J. (2016). Reintegrating Mental Health and Religion: The challenge and opportunity. Catholic Social Workers' National Conference at Catholic University of America.

Burns-Riley, J. (2016) Navigating Online Community: The Power and Role of Peer Mentoring-The One2One Peer Mentoring Program. CSWE Distant Learning Conference.

Burns-Riley, J. (2016). Growing at Warp Speed: Reflections of a First Year MSW Program. Panel. CSWE Distant Learning Conference.

Burns, J. (March 2004). Boston College Graduate School of Social Work. Dissertation- Examining effects of Targeted Case Management on behavioral and service outcomes for children and youth experiencing severe emotional disturbance.

Yoe, J., Burns, J., Linus, S. Auslander, M. (February 2004). The Influence of Childhood Trauma on Public Mental Health Service Use and Expenditures: Preliminary Findings. Paper Presented at the Fourteenth Annual Conference on State Mental Health Agency Services Research, Program Evaluation, and Policy, Arlington, Virginia.

Yoe, J.T., Turner, W., Burns, J., Linus, S. (March 2003). Understanding child and adolescent users of targeted case management services in Maine: an exploratory study. Paper presented at the 16th Annual Florida Mental Health Institute Research Conference: A System of Care for Children's Mental Health. Tampa, Florida.

ADDITIONAL

- Red Cross – Mental Health Disaster Relief Worker
- Give an Hour – Military Mental Health
- Equest (Carlisle Academy Integrative Equine Therapy)– Board of Directors Member
- Harvard University – Partial completion of Religious Studies Teaching Certificate– World Religion.
- Professional Licensure – Licensed Clinical Social Worker (Maine)
- Professional Associations – Council of Social Work Education, National Association of Social Workers
- Online Teaching Platforms – Adobe, Zoom, Webex, Canvas, Blackboard, Brightspace